Physical abuse figures for financial year 2016/17 - 3 incidents in total

Parking Services Officer was physically assaulted by being pulled and pushed around where the assailant was trying to return an issued PCN into his clothing – suffered superficial injury.

Parking Services Officer was physically assaulted using a car as a weapon – bruised and damaged knee. August 2016 – Newborough, Scarborough.

Verbal abuse figures for financial year 2016/17 – 32 incidents in total

Parking Services - 16 cases = Scarborough Streets/Car Parks
North Street CP, April 2016 = 1
Royal Albert Drive, August 2016 = 1
North Marine Road, September 2016 = 1
Elder Street, February 2017 = 1
Gladstone Road, February 2017 = 1
Clarence Place, March 2017 = 1

Borough
Middlecave Rd, Malton - April 2016 = 1
New Quay Road, Whitby – April 2016 = 2
High Street, Northallerton – May 2016 = 1
Kyber Pass, Whitby – June 2016 = 1
Church Street CP – Whitby – June 2016 = 2
Royal Crescent, Whitby – Oct 2016 =1
Queens Road, Richmond – March 2017 = 1
St Annes, Staithes – March 2017 = 1

Cleansing - 7 cases = Oak Road Whitby – April 2017 = 1
Dean Road, Scarborough – July 2016 = 2
Baxtergate, Whitby – July 2016 = 1
Murray Street, Filey – August 2016 = 1
Pier Road, Whitby – August 2016 = 1
Crossgates, Scarborough – January 2017 = 1

Public Conveniences = 1 case Foreshore, Filey – April 2016

Harbour Services = 1 case Fish Pier, Whitby = June 2016
1 case, Harbour Office, Scarborough = March 2017

Housing Services = Town Hall, Scarborough – August 2016 = 2

Customer Services (drop-in) = Town Hall, Scarborough – Oct 2016 = 1
Town Hall, Scarborough – Nov 2016 = 1
Physical abuse figures for financial year 2017/18 - 3 incidents in total

Housing Improvement Agency handyperson assualted by being pushed forcibly to avoid gaining access to a neighbouring property. Dispute over parking van. White Horse Yard, Pickering. November 2017.

Cleansing operative was physically assaulted by shutting a bin lid onto his head after a dispute with the member of public on bin contamination and refusal to empty., Abbots Road, Whitby. February 2018

Public Convenience Attendant poked in chest several times when member of public disagreed on shower opening times later in the day. Northbay, Scarborough. August 2017

Verbal abuse figures for financial year 2017/18 – 32 incidents in total

Parking Services = 14 cases Scarborough Streets/Car Parks
  North Street CP, Oct 2017 = 1
  North Street CP, Nov 2017 = 1
  Regent Street, June 2017 = 1
  Clark Street, June 2017 = 1
  Gordon Street, May 2017 = 1
  Garibaldi Street, June 2017 = 1
  St. Thomas Street, April 2017 = 1
  Vincent Pier, August 2017 = 1
  Aberdeen Terrace, Jan 2018 = 1

  Borough
  Church Street CP – Whitby – July 2017 = 1
  Coble Landing, Filey – June 2017 =1
  West Green, Stokesley. May 2017 = 1
  Whitby Harbour – Aug 2017 = 1
  Endeavour Wharf, Whitby, Sept 2017 = 1

Cleansing = 4 cases Scarborough Streets
  Scalby School Area, March 2018 = 1

  Borough
  Robin Hoods Bay, Whitby. August 2017 = 1
  Discovery Way, Whitby. August 2017 = 1
  Discovery Way, Whitby. March 2018 = 1

Public Conveniences = 1 case Victoria Road, Scarborough August 2017
Customer Services (drop-in) = 11 cases, Town Hall, Scarborough

- May 2017 = 1
- June 2017 = 1
- Aug 2017 = 2
- Sept 2017 = 2
- Nov 2017 = 2
- Jan 2018 = 2
- March 2018 = 1

Parks Services = 1 case, Pannett Park, Whitby. April 2017

Dog Warden = 1 case, South Bay, Scarborough. September 2017